

PROVEN PERFORMANCE

*Grass cutting for Leicestershire County Council
The ultimate solution for maintaining
local parkland and greenfield areas*



Product Grass cutting

Client Leicestershire Highways Works Alliance (LHWA)

Main Contractor Tarmac Contracting

Location Leicestershire

Completion For review April 2014

Tarmac Contracting have been working in partnership with both Leicestershire County Council (LCC) and Leicestershire Highways Organisation (LHO) on the LHWA since the beginning of 2008. The LHWA contract was for an initial four year period with the opportunity of 3 one year extension periods, the second of which commences in April 2014.

THE CHALLENGE

Following the first grass cutting season in 2008, there was a full performance review which led to a number of changes to the way grass cutting services were to be delivered moving forward. As a result the service delivery element was dealt with by bringing grass cutting and the existing supply chain workforce completely in-house with immediate effect.

Leicestershire County Council (LCC) also agreed to put significant investment forward into digital mapping for the whole county, ensuring better resource and works planning across the 15million metres of grassed highway verges covered within the contract area.

OUR SOLUTION

Tarmac Contracting aim to maintain and further enhance the strong relationship in place with LCC. Working closely with client officers within the local authority on the service in general, but particularly on the verification of the mapping data, has helped develop a culture of trust, understanding and confidence in what we are delivering.

We have also prioritised engagement and customer care highly, ensuring that our grass cutting programmes are publicised on the LCC website, informing elected members and the public of our progress, and also allowing LCC to deal with any public enquiries in a more efficient and effective manner.

RESULTS AND BENEFITS

Always striving to improve and demonstrate efficiency savings, Tarmac Contracting have made year on year cash savings throughout the course of the contract. Allowing us to reinvest some of these savings in better equipment to bring further service improvements, this coupled with the environmental works continuing to deliver quality, has also built trust and reduced the need for LCC to directly supervise our activities.

For more details contact your enquires@tarmac.com or call **0800 1 218 218**

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